

# Mississippi CAP

The Mississippi Client Assistance Program (MS CAP) helps individuals who are clients and client applicants of the Office of Vocational Rehabilitation (VR), Vocational Rehabilitation for the Blind (VRB), and Centers for Independent Living (CIL).

MS CAP is administered by the Mississippi Coalition for Citizens with Disabilities (Coalition), an independent statewide nonprofit serving people with disabilities.

***This brochure is available,  
upon request, in Spanish,  
large-print, audio or Braille.***

# MS CAP

Mississippi   
Client Assistance Program

a project of



***MS CAP is funded through  
a federal grant, and  
clients are not charged  
for services provided by  
MS CAP***

***Opening Doors  
Together***

## What does MS CAP do for Clients?

MS CAP can help clients in multiple ways, depending upon an individual client's goals. Examples of how MS CAP may help:

- Provide information about client rights and responsibilities and promote self-advocacy
- Assist clients in resolving communication problems with their counselor
- Assist clients through informal negotiation or mediation
- Assist clients in understanding services VR, VRB and CIL can provide and answer questions regarding service eligibility
- Advocate for appropriate planning as students move from school to work
- Work with MDRS and the Mississippi Statewide Independent Living Council to address systemic problems experienced by people with disabilities

## When you might need help from MS CAP

If VR, VRB or a CIL has:

- Determined that you are ineligible for services
- Denied services you have requested
- Offered fewer services than you may need
- Closed your case without having met your goal

**To receive MS CAP assistance, contact the Mississippi Coalition for Citizens with Disabilities. Your request for assistance will be reviewed to determine if MS CAP can help.**

### Contact

-  [www.msccd.org](http://www.msccd.org)
-  [cap@msccd.org](mailto:cap@msccd.org)
-  (601) 969-0601

## → When should I contact MS CAP?

Contact MS CAP

- if you need information
- if you need assistance working with VR, VRB or CIL services
- as soon as possible after VR, VRB or a CIL makes a decision you believe is wrong

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