

# ANNUAL REPORT 2023



MISSISSIPPI DEPARTMENT OF  
REHABILITATION SERVICES

*Opportunities for Independence*

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## Mission Statement

The Mississippi Department of Rehabilitation Services (MDRS) is the state agency dedicated to helping Mississippians with disabilities to live and work independently. It is the mission of the Mississippi Department of Rehabilitation Services (MDRS) to provide appropriate and comprehensive services to Mississippians with disabilities in a timely and effective manner. Programs and services assist individuals with disabilities to gain employment, retain employment and to live more independently.

## Vision Statement

The Mississippi Department of Rehabilitation Services is committed to being recognized as the premier agency for Mississippians with disabilities by creating a culture of care with compassionate, valued, and knowledgeable staff. We will promote an environment where customers and staff work together to achieve our common goal of empowering and improving the lives of Mississippians with disabilities.



**Chris M. Howard**  
**Executive Director**

On behalf of the Mississippi Department of Rehabilitation Services (MDRS), I am pleased to present our state fiscal year (SFY) 2023 Annual Report. We are excited to note that our agency is forefront in serving Mississippians with disabilities. Even during this challenging time with workforce placement across the state and nation, we have learned that we are as resilient as those we serve. We feel the challenges faced and the lessons learned have only better equipped us to serve our great state on the more personal, professional, and individualized level that our clients need. Through our four major programs, we continue to provide important services to 1) assist those we serve in preparing for, obtaining and maintaining employment, 2) as well as helping those with more significant disabilities live at home as opposed to a long-term facility, and 3) to make Social Security determinations to determine eligibility to obtain disability income that will provide for individuals who are unable to work and their families. As the agency for individuals with individuals who are unable to

work and their families. As the agency for individuals with disabilities it is our due diligence to be the example and set the standard for assisting those with disabilities to live independently. These great services would not be possible without those who continuously support these meaningful efforts.

As we reflect on this past fiscal year, one thing I can boast with confidence is PROGRESS. We experienced progress in many ways this year. Fiscal Year 2023 was another year we saw an increase in the number of Project SEARCH sites across our state, from an incredible 18 to an impressive 22, with the excitement and potential for many more. Our state still saw substantial progress and accomplishments in partnerships with businesses who share the same passion as we do. We have seen steady progress in the number of Mississippi ABLE accounts opened as education and awareness efforts expand across the state and gain notoriety in our community with in-person events happening around the state which has assisted in spreading the word. **Our Vocational Rehabilitation Programs served just over 15,000 Mississippians. Our Office of Special Disability Programs served close to 4,000 in our state, and our Disability Determination Services processed over 50,000 claims**—that is tens of thousands of people assisted by just this one program within our office.

In addition to the accomplishments noted above, below are additional bullet points of other accomplishments we made over this past year.

**Disability Determination Services Program (DDS)**

Despite nationwide staffing challenges among DDS's, MS DDS still processed 40,621 claims. This is 97.5 percent of the budgeted workload. The Continuing Disability Review (CDR) workload was exceeded with 7,381 determinations made. This was 101.08% of the budgeted workload. MS DDS successfully expanded and improved its Call Center to provide faster and more detailed responses to claimant inquiries. MS DDS staff yielded a Production Per Work Year (PPWY) of 217. Although costs per case increased nationally, MS DDS continues to have one of the lowest Cumulative Cost per Case rates in the Atlanta region at \$613. Processing times increased due to staffing challenges, however, we successfully implemented salary increases to assist in retention and recruitment of qualified disability examiners. Throughout the year DDS attended and presented at Universities and Medical conferences to recruit consultative examiners. Efforts garnered a partnership with Jackson State University to provide a pool of medical professionals to perform consultative examinations.

**Office of Special Disability Programs (OSDP)**

- Provided services to over 4,400 individuals across the State providing the opportunity for these individuals to live at home as opposed to a long term care facility.
- Provided nearly a \$40,000 cost savings per individual per year to the State of Mississippi through the administering of two Home and Community Based Programs.
- Provided 314 home modifications to individuals across the State to ensure individuals with disabilities are safe and secure in their homes.

**Office of Vocational Rehabilitation (VR)**

**Office of Vocational Rehabilitation for the Blind (VRB)**

- Assisted over 2,400 individuals with disabilities to successfully obtain and retain employment.
- Collaborated and partnered with local school agencies to provide Pre-Employment Transition Services to over 2,200 students with disabilities while in high school.
- Partnered with and developed 12 new partnerships with Community Rehabilitation Partners to provide Pre-Employment Services Transition camps to students with disabilities.
- Continued to partner and expand the number of large businesses across our state that are interested in employing a significant percentages of their workforce with disabilities.

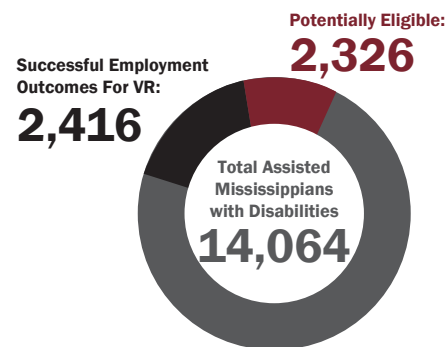
The information contained within this report will provide you with even more information about our service to the state this fiscal year. You are a key part to our successes, and we thank you for your support and very much look forward to working with you in the upcoming year.

Sincerely, 

# Vocational Rehabilitation Services

## 2,416 Successful Employments

We help over 10,000 Mississippians a year overcome limitations imposed by physical or mental disabilities in order for that person to secure or maintain employment. In the SFY 2023, the Office of Vocational Rehabilitation Services assisted 11,738 Mississippians with disabilities in receiving services including, but not limited to: counseling and guidance in adjustment to disability, vocational exploration, physical and mental restoration, job training, assistive technology, and job placement. VR also assisted 2,326 potentially eligible clients that are under the Transition Program. Individuals served by VR have a wide array of disabilities including, but not limited to: hearing loss or deafness, amputations, mental and emotional disorders, epilepsy, developmental disease and disorders, traumatic brain injuries, orthopedic impairments, residuals from cancer, and speech impairments. The total number of VR consumers employed during SFY 2023 was 2,416.



# Transition & Youth Career Services

## 133 Successful Employments

We work with potentially eligible students with disabilities ages of 14 through 21 to provide pre-employment transition services. We also work with eligible secondary school students with disabilities, their families, and school personnel, to assure there is an integrated program of education and vocational training available. We help build a foundation for a career pathway and help provide a seamless transition from school to work. In SFY 2023, the number of students receiving transition services was 2,326 potentially eligible and 2,733 Transition Youth students. 133 Transition Youth students found employment. Services may be provided to students both on and off campus or at one of the 15 AbilityWorks as a part of their school day.

# Deaf Services

## 1,393 Successful Rehabilitations

We help people who are deaf, hard of hearing, or late deafened find employment, attend education and training programs, and learn more about their community resources. The MDRS Deaf Services Program continues to promote excellence by striving to assist new RCD's (Rehabilitation Counselors for the Deaf) to reach the required communication skills level on the Signed Communication Proficiency Interview, an American Sign Language assessment developed by the Rochester Institute of Technology. Adequate communication skills are a prerequisite to meaningful counseling and guidance with people who are Deaf and use manual communication. This skill, along with other specialized training, has been a vital factor in the successful rehabilitation of individuals with deafness or significant hearing loss. In SFY 2023, Deaf Services were provided to 3,308 Mississippians resulting in 1,393 successful rehabilitations.

# AbilityWorks

## 1,698 Clients Served

AbilityWorks is a network of 15 community rehabilitation programs providing vocational assessment and work adjustment training for individuals with disabilities. This is possible through a wide array of contract and subcontract services provided to local business and industry. During SFY 2023, AbilityWorks served a total of 1,698 individuals with disabilities. AbilityWorks establishes cooperative agreements with local businesses to provide community based work experience, customized training and on-the-job training.

## Supported Employment

### 89 Successful Employments

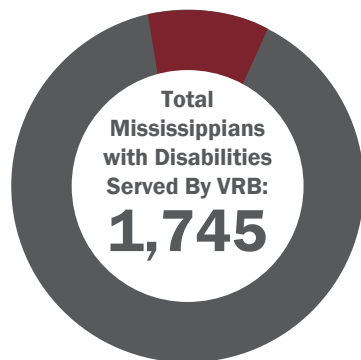
We assist individuals with the most significant disabilities who require intensive support services to prepare for, secure, retain, or regain employment. Each MDRS district has a Supported Employment Team consisting of a specialized VR/SE counselor, and a Vocational Training Instructor who oversees the work of Job Trainers working on site with our consumers. During SFY 2023, 651 individuals received Supported Employment services, 89 resulting in successful employment.

## Project SEARCH

The Project SEARCH Program is a unique, business-led, nine-month employment preparation program that takes place entirely at the workplace. Up to 12 students with disabilities experience total workplace immersion, classroom instruction, career exploration, and hands-on training through three different worksite rotations. The goal for each participant is competitive employment. To reach that goal, the program provides real-life work experience combined with training in employability and independent-living skills to help young people with significant disabilities make successful transitions to productive adult life.

211 individuals with disabilities have graduated from Project SEARCH Mississippi since Project SEARCH UMMC launched in August 2018. 158 of those individuals have gained employment. The job search continues for graduates. Over 100 interns will be participating in Project SEARCH across the state and will graduate in May, 2024.

## Vocational Rehabilitation Services for the Blind



### 388 Successful Employment Outcomes

We specialize in working with individuals who are blind or visually impaired to ensure opportunities for inclusion into the workforce, community, and home. There were 388 consumers who achieved a successful employment outcome through the Office of Vocational Rehabilitation for the Blind (VRB). VRB provided consumer services such as counseling and guidance in adjustment to disability, vocational exploration, orientation and mobility training, job training, and assistive technology. The total number of Mississippians with disabilities served by VRB during SFY 2023 was 1,745

# Addie McBryde Rehabilitation Center for the Blind

## Provided Training to 99 Consumers

The Addie McBryde Rehabilitation Center for the Blind provides traditional intensive evaluation, training, and adjustment services on the campus of the University of Mississippi Medical Center. In SFY 2023, the Addie McBryde Center provided training to 99 consumers.

## Business Enterprise Program

### 32 Successful BEP Vendors

The Business Enterprise Program (BEP) provides support for self-employment opportunities in the food service industry for Mississippians who are legally blind. These BEP entrepreneurs operate a variety of businesses including vending machine routes, snack bars and cafeterias on military bases. In SFY 2023, 32 individuals operated successful businesses as BEP vendors.

## Independent Living Services for the Blind

### Provided Services to 586 Consumers

We serve individuals who are legally blind and either over the age of 55 or have a significant secondary disability by providing a variety of independent living services. In SFY 2023, Independent Living Services (ILB) served over 100+ consumers through indirect services such as health fairs, vision screening, peer groups, and outreach. ILB provided direct services to 166 consumers in Part B and 420 in Older Blind.

## Itinerant Teacher Program

### Provided Services to 17 Consumers

Itinerant teachers work closely with VRB counselors to coordinate services, evaluate client needs, develop living-needs plans and instructional materials, and provide on-site training for consumers who are blind or visually impaired. In 2023, the Itinerant Teacher Program provided services for 17 VRB consumers.

## Mississippi Partners for Informed Choice (M-PIC)

### 774 Consumers Referred for WIPA

Community Work Incentive Coordinators (CWICs) provide benefits planning and assistance to SSI/SSDI beneficiaries between the ages of 14 to 64 with an employment goal. Services are coordinated through referrals from VR/VRB counselors, school counselors, The ticket to work helpline, mental health counselors, and other service entities that have direct contact with this under served population. 774 consumers were referred for Work Incentives Planning and Assistance (WIPA) services in FFY 2023.

# In-Depth Look at VR & VRB

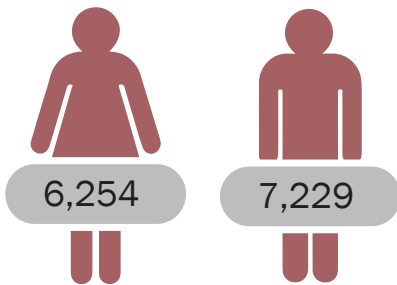
## Title One Section 110 Match Funding

2023

Section 110 Grant	\$56,734,740 (78.7%)
State Match	\$15,355,146 (21.3%)
<b>Total Funding</b>	<b>\$72,089,886 (100.0%)</b>

## Demographics of Person Served

### Gender



Doesn't wish to self identify: 3%

### Age at Application

20 <	3,689
21-30	1,498
31-40	1,668
41-50	1,969
51-60	2,369
61-70	1,654
71-80	543
81-100	96

## Race

American Indian or Alaskan Native	.71%	White or Caucasian	58.32%
Asian	.59%	Hispanic/Latino	1.37%
Black or African American	40.93%	Does Not Wish to Self Identify	.22%
Native Hawaiian or Other Pacific Islander	.13%	Not Completed	.06%
Multi-Racial	.02%		

### Measurable Skill Gain

(Ages 14-21)

Number of Students with Disabilities (SWD) Reported **3,126**

Number of SWD receiving Pre-Employment Transitions Services **2,173**

### Measurable Skill Gain

(All Ages)

Measurable Skills Gains (MSG) Rate **76.2%**

Total Participants who earned MSGs **1,632**

Total MSGs earned **3,595**

## MSGs Earned by Type:

- Educational Functional Level (EFL) **4**
- Secondary School Diploma or Equivalent **437**
- Secondary or Postsecondary Transcript/Report Card **1,504**
- Training Milestone **87**
- Skills Progression **76**

# In-Depth Look at VR & VRB

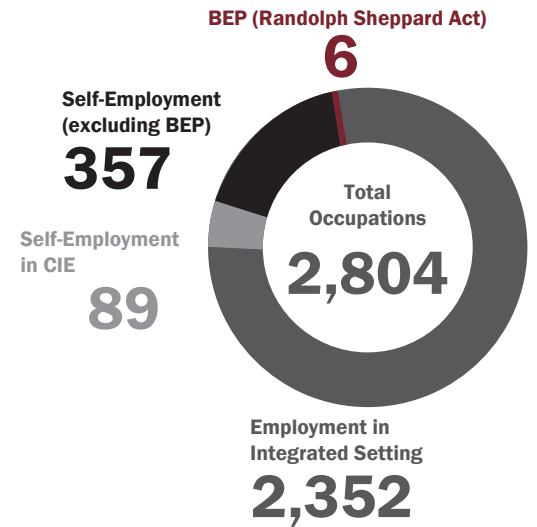
## Status of Persons Rehabilitated

### Employment in Integrated Settings

Architecture & Engineering	27
Clerical and Administrative Support	2
RSA Special Occupations	6
Military Specific Occupations	4
Life Physical & Social Science	16
Computer & Mathematical	14
Legal	10
Operative	31
Transportation & Material Moving	175
Arts, Design, Entertainment, Sports & Media	37
Farming, Fishing & Forestry	22
Laborer	27
Service Worker	102
Protective Service	53
Sales	180
Professional	56
Business & Financial Operation	76
Healthcare Support	66
Installation, Maintenance & Repair	77
Community & Social Service	86
Education, Training & Library	143
Food Preparation & Serving Related	135
Building/Grounds Cleaning & Maint.	136
Construction & Extraction	116
Skilled Craft	168
Healthcare Practitioners & Technical	130
Personal Care and Service	121
Production	138
Technical/Paraprofessional	6
Sales & Related Occupations	125
Secretarial/Office/Clerical	48
Management	274
Office and Administrative Support	324

**2,804**

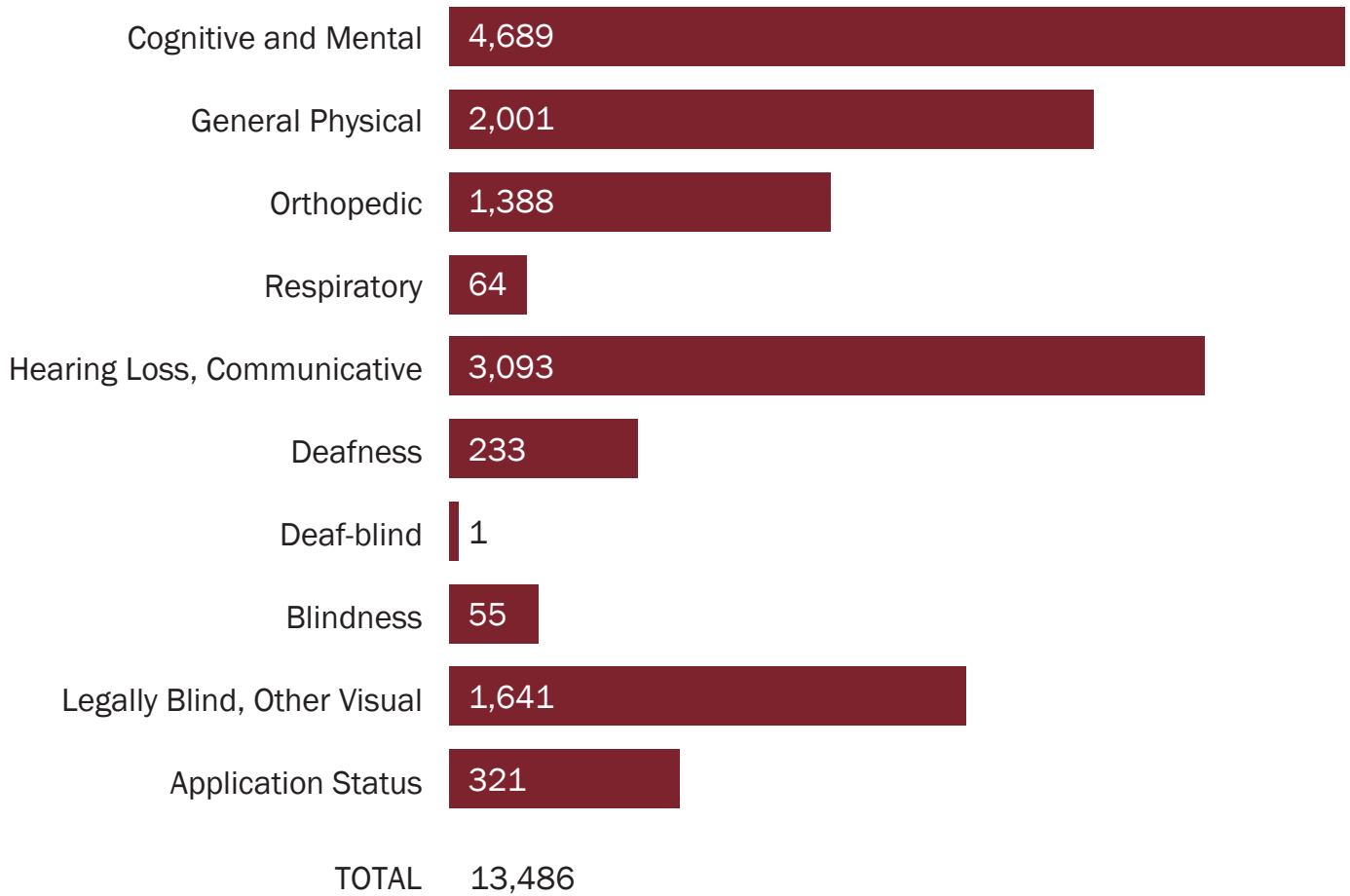
### Employment Status of Persons Rehabilitated



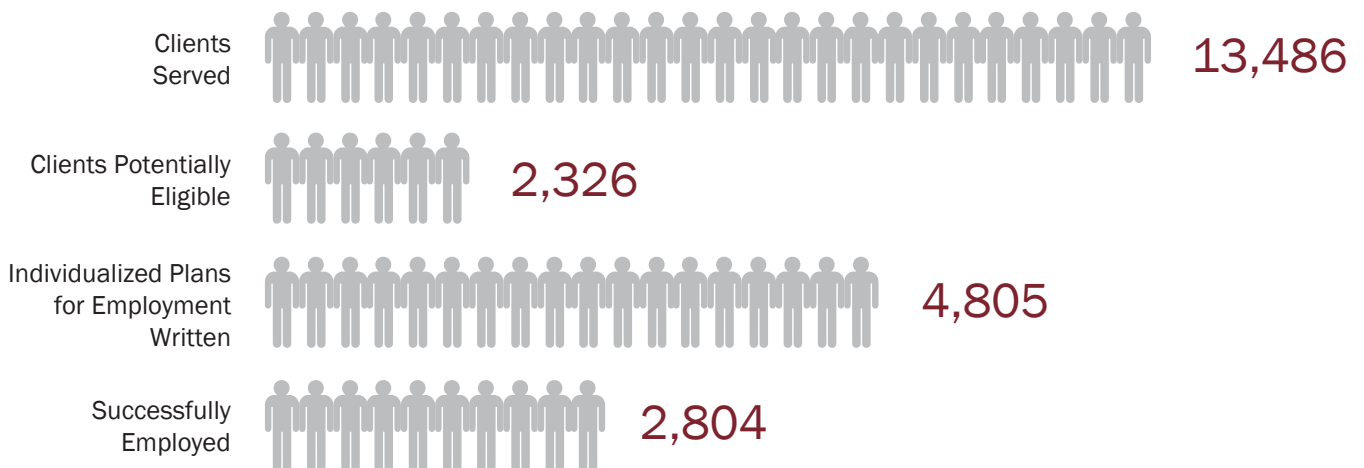


# In-Depth Look at VR & VRB

## Persons Served by Primary Disability



## Clients Served - 2023



# Business Development

The MDRS Office of Business Development (OBD) is committed to being a valuable resource for any business. During FY 2023 MDRS Business Development Representatives (BDR) helped support hundreds of employers across the state in sourcing, hiring and retaining qualified candidates with disabilities. Visit [mdrs.ms.gov](http://mdrs.ms.gov) to find a MDRS Business Development Representative in your area.

Total Year Referrals - 392

## Yearly Calls

Total Contact to Businesses Made - 9,777 Contacts

Team Weekly Call Average - 23.06 Calls per Week Per Rep

## Team Placement Percentage

December 2022 - 42.9%

June 2023 - 53.7%

## Top 5 Placement Business Sectors:

Food Service 22.6%

Medical Facilities 19.5%

Retail 19.5%

Other 18 %

Transportation & Warehousing 9%

## Top 5 Disability Breakdown:

Learning Disability 22.4%

Autism 19.3%

Intellectual 16%

Other 10.1%

Orthopedic / Physical 8.4%

## Top 5 Business Contact Type Breakdown:

In-person Cold Call 45.38%

Phone 20.6%

Email 17.59%

In-person Scheduled 11.7%

Social Organization 4.54%

## Top 5 Employer Service Delivery:

Explain MDRS Services 24.52%

Identify Job Openings 21.87%

Community Based On The Job Training / Internship

Search and Promotion 12.46%

Ongoing Business Services 12.16%

Provided Post Placement Assistance 2.75%

## Top 5 Referral Source:

VR 70.3%

Supported Employment 20.5%

Alcohol and Drug 4.9%

VRB 2.3%

Deaf 2%

# Special Disability Programs

## 4,402 Independent Living Services Provided

We specialize in assisting individuals with the most severe physical disabilities to remain active in their homes and communities. Services are provided based on need as determined by functional assessment and are provided through an individualized plan of services and supports. The Office of Special Disability Programs (OSDP) offers services that include, but are not limited to: case management, attendant care, durable medical equipment and specialized medical supplies, environmental accessibility accommodations and vehicle modifications, respite care, and transition services. During the SFY 2022, The OSDP provided independent living services for 4,402 individuals with significant (severe) disabilities. OSDP administers the Traumatic Brain Injury/Spinal Cord Injury Trust Fund. A full copy of that report can be found at [www.mdrs.ms.gov](http://www.mdrs.ms.gov).

# Disability Determination Services

## 40,621 Claims Processed

We operate in a partnership with the Social Security Administration (SSA) to determine the medical eligibility of individuals to receive benefits from Social Security Disability Insurance and Supplemental Security Income as directed by federal guidelines from SSA. This office handles disability claims from all 23 SSA offices in Mississippi.

# In-Depth Look at DDS & OSDP

## Office of Disability Determination Services

Claims Processed	40,621
Average Processing Time	T2-280 days/T16-288 days
Average Cost per Case	\$126.24
Decisional Accuracy Rate	94.8%

T2 benefits are based on the amount of years a person has worked  
T16 benefits are based on a person's income and assets.

## Office of Special Disability Programs

	Number Served
Independent Living Waiver	2,853
TBI/SCI Trust Fund	36
TBI/SCI Waiver	915

## Proof of Performance

### Office of Disability Determination Services

#### Processing Time

Year	National Average	Mississippi Average
2015	110 Days	89 Days
2016	83/86 Days	90/85 Days
2017	83/85 Days	81/74 Days
2018	86/90 Days	84/71 Days
2019	87/94 Days	81/73 Days
2020	110/120 Days	105/105 Days
2021	122/134 Days	140/129 Days
2022	144/157 Days	194/193 Days
2023	158/178 Days	280/288 Days

#### Cost Per Case

Year	National Average	Mississippi Average
2015	\$462	\$316
2016	\$491	\$310
2017	\$498	\$313
2018	\$542	\$378
2019	\$537	\$367
2020	\$599	\$425
2021	\$645	\$477
2022	\$741	\$461
2023	\$743	\$613

#### Production Per Work Year

Year	National Average	Mississippi Average
2015	310	357
2016	313	324
2017	306	329
2018	303	306
2019	302	302
2020	255	268
2021	238	215
2022	230	233
2023	240	217

## Office of Special Disability Programs

Year	National Average	Mississippi Average
2016	4,043	\$222,365,814
2017	3,636	\$207,231,672
2018	3,270	\$156,960,081
2019	3,717	\$140,175,338
2020	3,706	\$148,593,508
2021	3,615	\$143,598,487
2022	3,723	\$166,479,730
2023	3,771	\$222,758,806.23

\* As of 6/30/23

\* Figures shown above are based on the Division of Medicaid cost reports for the Independent Living Waiver and the Traumatic Brain Injury Waiver. • OSDP numbers are reported from the State Fiscal Year.

# **Assistive Technology**

## **1,219 Clients Served**

Assistive Technology (AT) is defined as the application of technology to alleviate barriers that interfere with the lives of individuals with disabilities. It is intended to help the individual maintain or enhance his or her ability to function personally, socially and/or vocationally. MDRS Rehabilitation Engineers and Rehabilitation Technologists provide consultations on all AT referrals. The Rehabilitation Technologists and Specialists perform initial evaluations and assessments, set up AT equipment, provide follow-up evaluations, design and fabricate original items and provide specifications and final inspections for AT services. The Assistive Technology division staff evaluates MDRS clients for the most appropriate assistive technology, thus enabling them to return to work and/or live independently. During the SFY 2023, the Assistive Technology division served a total of 1,219 individuals with disabilities.

This information only reports clients who were assigned to the Assistive Technology division during SFY 2023 and does not reflect clients who continue to be served from previous fiscal year(s).

# Mississippi ABLE

Achieving a Better Life Experience

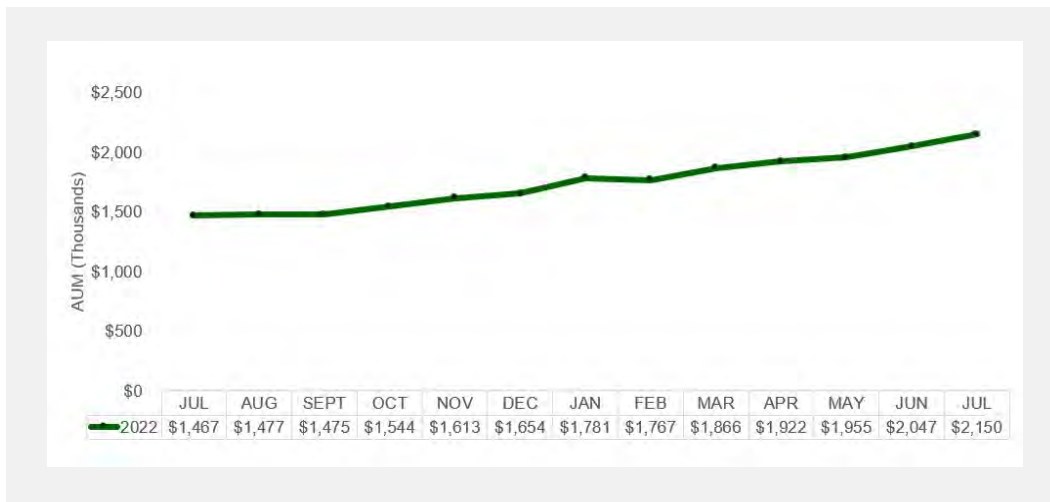


## The Mississippi ABLE Program

The Achieving a Better Life Experience Act (ABLE) of 2014 allows individuals with disabilities to save money in a tax-advantaged account that may be used for qualified disability related expenses while keeping eligibility for federal public benefits.

The Mississippi ABLE Act is codified in Miss. Code Ann. 43-28-1 et. seq. The legislation established an ABLE Board which works with the Mississippi Department of Rehabilitation Services to administer the program. The program launched in Mississippi in June of 2019.

### Total Assets by Month



### Accounts by Eligibility and Custodian Type (as of 7/31/2023)

Eligibility Description	Open Accounts	Funded Accounts	Total Assets
The Account Owner is eligible for Supplemental Security Income benefits	142	134	\$710,551.11
The Account Owner is eligible for Social Security Disability benefits	113	108	\$680,988.05
The Account Owner has eligibility established by a disability certification	95	92	\$710,162.13

Custodian Description	Open Accounts	Funded Accounts	Total Assets
Account Owner/Self	191	170	\$770,998.10
Parent/Guardian	86	83	\$614,769.43
Authorized Individual of Adult	91	89	\$762,329.46

**To learn more about ABLE or sign up visit [mississippiable.com](https://mississippiable.com).  
To order brochures or schedule a presentation email [msableinfo@mdrs.ms.gov](mailto:msableinfo@mdrs.ms.gov).**

**To contact customer service call 888-609-3469**

# Helping Local Communities



## 225+ Volunteer Hours

Mississippi Department of Rehabilitation Services offers employees the chance to serve in their local communities by volunteering with different organizations across the state. In 2023, MDRS had over 225 volunteer hours in which they served meals, distributed clothing and food items, and aided in disaster relief.



“I volunteer because it allows myself and other individuals an opportunity to give back to our communities and improve social interactions.”

- Gabrielle Grant, OSDP Case Manager - District V

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“I enjoy volunteering because it brings me joy knowing that I’m doing something meaningful by giving my time and serving others. ‘It is more blessed to give than to receive.’” (Acts 20:35)

- Kendria Brown, Senior VR Counselor, M.S.

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“Volunteering with the food pantry and with serving meals to the homeless or to someone who is simply hungry in that moment and in need is one of the most fulfilling things for me to be available for. I do it for the less fortunate. ”

- Catherine Harris, AW and Medicaid Waiver Payroll

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“Volunteering is rewarding because of the sense of accomplishment of doing something good that will make a difference in someone’s life. Plus, I enjoy getting to know co-workers that I probably would not have met. ”

- DeLeslyn Robertson, Outreach Specialist

# PROM

Please Return On Monday

PROM is a public awareness campaign created by the Mississippi Department of Rehabilitation Services in 2018 in partnership with the Mississippi Highway Patrol. The campaign encourages prom-bound students to understand the “full-circle” of consequences when choosing to drink and drive, text and drive, and/or not buckle up.

In SFY 2023, MDRS visited 67 schools across the state reaching over 12,400 students.



## Brain Injury Prevention

Throughout the year, MDRS provides multi-sport helmets to students all across the state of Mississippi. The students are educated about why they’re receiving helmets and the importance of brain safety. The helmets are provided to schools free of charge through a trust fund set up by the state legislature.

Since the Use Your BRAIN helmet program began in 2010, 218,859 helmets have been distributed. In SFY 2023, MDRS provided more than 7,525 helmets to students across the state.



# Districts & Office Locations

## District I

51 County Road 166  
Oxford, MS 38655  
VR: (662) 234-3171  
VRB: (662) 234-6092  
OSDP: (662) 234-5744

## District II

2620 Traceland Drive  
Tupelo, MS 38801  
VR: (662) 842-1010  
OSDP: (662) 840-9947

615-A Pegram Drive  
Tupelo, MS 38801  
VRB: (662) 844-5830

## District III

104 Professional Plaza  
Greenwood, MS 38930  
VR: (662) 453-6172  
VRB: (662) 455-1432  
OSDP: (662) 477-1888

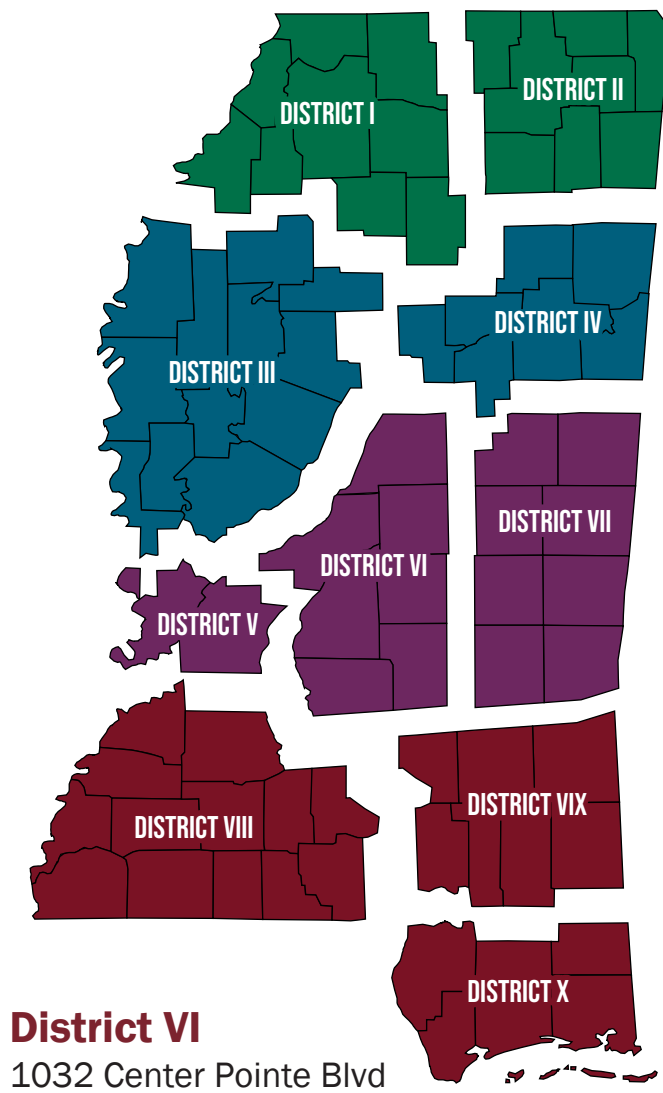
## District IV

317 Industrial Park Road  
Starkville, MS 39759  
VR: (662) 456-2116  
OSDP: (662) 324-1881

48 Datco Industrial Drive  
Columbus, MS 39702  
VRB: (662) 328-8807

## District V

3895 Beasley Road  
Jackson, MS 39213  
VR: (601) 898-7004  
OSDP: (601) 898-7034  
2550 Peachtree Street  
Jackson, MS 39296  
VRB: (601) 987-7403



**Region I**

**Region II**

**Region III**

**Region IV**

## District VI

1032 Center Pointe Blvd  
Suite A  
Pearl, MS 39208  
VR: (601) 709-5631  
VRB: (601) 709-5625  
OSDP: (601) 709-5657

## District VII

1003 College Drive  
Meridian, MS 39307  
VR: (601) 483-3872  
VRB: (601) 483-5391  
OSDP: (601) 482-1594

## District VIII

1221 Parkland Road  
McComb, MS 39648  
VR: (601) 249-4627  
VRB: (601) 684-3392  
OSDP: (601) 249-4140

## District IX

17 J M Tatum Industrial Drive  
Hattiesburg, MS 39401  
VR: (601) 545-5619  
VRB: (601) 545-5613  
18 J M Tatum Industrial Drive  
Hattiesburg, MS 39401  
OSDP: (601) 545-5644

## District X

13486 Fastway Lane  
Gulfport, MS 39503  
VR: (228) 575-3789  
VRB: (228) 575-3788  
OSDP: (228) 575-3786



# THANK YOU



Your perspective is extremely valuable,  
and we greatly appreciate any and all feedback!  
(A digital copy of this report can be found at [www.mdrs.ms.gov](http://www.mdrs.ms.gov))

Please send direct comments or questions to:  
Mississippi Department of Rehabilitation Services  
ATT: Office of Communication  
Post Office Box 1698  
Jackson, Mississippi 39215-1698  
1.800.443.1000  
[www.mdrs.ms.gov](http://www.mdrs.ms.gov)



**MISSISSIPPI DEPARTMENT OF  
REHABILITATION SERVICES**  
*Opportunities for Independence*